



## PRODUCT MANAGER DIGITAL & DATA SOLUTIONS

### About our company

Financial Access ([www.facsglobal.com](http://www.facsglobal.com)) is a financial advisory and digital services provider based in Amsterdam (The Netherlands) with operations in Kenya, Rwanda, Ghana, Uganda and Cote d'Ivoire. We offer our digital services to financial services providers in Africa from our SaaS platform LendXS ([www.lendxs.com](http://www.lendxs.com)). The LendXS tools include digital data collection, automated credit workflow management, credit scoring and digital loan monitoring solutions, which improve new client onboarding and enhance operational efficiency, productivity and credit risk management.

Financial Access is specialized in providing tailored solutions to financial services providers which are active in agrifinance and rural lending. Our clients include leading commercial banks, microfinance institutions, impact investors and agribusinesses across Africa.

Our approach and services will lead to better access to finance for financially underserved market segments, such as smallholder farmers and small rural business enterprises.

### Job description

We are looking for a Product Manager Digital & Data Solutions to drive the design and development of the LendXS digital credit support services. His/her responsibilities include:

- Oversee the LendXS software product development team
- Develop and implement the LendXS product roadmap, plan and budget
- Identify ongoing LendXS client needs and translate into product requirement documents
- Develop client feedback looping process
- Ensure that LendXS products comply with appropriate data protection and security policies and regulations and are in compliance with data management requirements
- Maintain knowledge of technology landscape and developments
- Support data collection activities including enumerator training
- Actively support new business development if and when required
- Support project managers with project preparation and implementation
- Ensure that database and field work-related tools are up to date
- Adherence to high standards of product quality

## Professional qualifications and experience

- Master's Degree in Information or Communication Technology, Computer Science, Computer Engineering, Data Science or related field.
- At least 8 years work experience in software development and leading product teams
- Experience with data analytics and data-driven software development
- Experience with credit assessment and risk scoring modelling for financial institutions or fintechs
- Excellent experience with programming languages such as C#, PHP and/or Python
- Knowledge of MySQL, CSS, Javascript, JQuery
- In-depth knowledge of all aspects of the software development life cycle (SDLC), best practices, sprint planning and agile software development
- Broad understanding of web, app, programming, database design, systems design and systems architecture
- Ability to conduct data and statistical analysis in R or other statistical software (e.g., STATA or Python) and professionally report and present the results (preferred)
- Experience with survey design using OpenDataKit (Survey CTO, KoboToolBox, etc.).
- Excellence in written and spoken English. Proficiency in French (preferred)

## Key personal skills

- Strong people person who excels in two-way communication (oral and written)
- Excellent self-motivated team player with energy and drive
- Ability to build relationships, influence others and obtain results through teamwork
- Organized, disciplined and results driven; capable of being a leader within the company.
- Superior problem-solving skills; has the ability to identify issues and root causes and define solutions
- Has ability to work with a diverse, multi-cultural team.
- Able to explain technical matters to non-technical staff, board members, investors and any other stakeholders
- Willingness to travel overseas to project sites and clients
- Able to work under pressure with tight deadlines
- Good balance of technical, communication and business skills

## Our offer

- Market-based compensation
- Be part of a dynamic, international team of a leading niche player in digital financial services solutions which delivers social impact
- Frequent travel
- Opportunities for personal development and international career advancement
- Possibility to participate in equity, based on performance

If interested, please send your CV and motivation letter in English to: [info@financialxs.com](mailto:info@financialxs.com). For more information, please visit: [www.facsglobal.com](http://www.facsglobal.com) and [www.lendxs.com](http://www.lendxs.com).